

Frequently Asked Questions

Q: How do I make registration?

A: Please use the [BANDAI TCG + App](#).

Q: I don't know if I have a seat for championship Finals tournament.

A: Go to BANDAI TCG + App, tap "My Events" in the menu at the bottom of the application, then view the "Applied" tab to confirm. If the event you have applied for is displayed, you have completed the application. You will have a seat confirmed when it shows "Successful".

Q: What can I do as a Tournament Player?

A: Join the championship finals tournament, receive giveaways, watch special stages, join side events, watch exhibitions, purchase event commemorative items etc.

Q: What can I do as a spectator?

A: Receive giveaways, watch special stages, join side events, watch exhibitions, purchase event commemorative items etc.

Q: How can I purchase the commemorative items?

A: You will receive a message through the BANDAI TCG + App. This message will contain a URL for the Premium Bandai USA Event commemorative items pre-order page. Pre order by January 7 at 5:00PM (PT) and collect your purchase at the event.

Q: I tried to purchase the event commemorative items but received an Error message.

A: You may be able to purchase even from outside USA as long as you are able to come to the venue to collect your purchase(There will be no delivery). If you have any inquiries, please contact Premium Bandai USA's [customer support](#).

Q: Do I need to purchasing commemorative items?

A: It is not required.

Q: I am playing Dragon Ball Super Card Game Masters. Can I also join BANDAI CARD Fest?

A: Yes, please register as spectator. There will be several activities to enjoy.

Q: Can I also visit Dragon Ball Games Battle Hour?

A: Dragon Ball Games Battle Hour is located next door, You will need a Dragon Ball Games

Battle Hour spectator ticket. [Details](#)